

1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]	
1.4.1	Nature of functions/ services offered	Academic Education (PhD., Masters, iPh.D.), Research, Analytical Services, Industry Collaboration in the Pharmaceutical Sciences.
1.4.2	Norms/ standards for functions/ service delivery	The rules and regulations formulated by the GOI in the form of Fundamental Rules, Supplementary Rules, General Financial Rules, Manual of Office Procedure, etc., are followed with suitable modifications wherever required
1.4.3	Process by which these services can be accessed	Details of the services can be accessed through the NIPER-Hyd website.
1.4.4	Time-limit for achieving the targets	Time limits prescribed is different for various purposes. For recruitment purposes the last date for submitting the application will be stipulated in the notification itself. Similarly for submitting the bid for procurement of various materials and availing various services, the last date will be mentioned in the tender notice. The time limit for submission of final bill against procurement will also be mentioned in the purchase order.
1.4.5	Process of redress of grievances	As per the guidelines of Department of Administrative Reforms and public grievances, Gol. https://pgportal.gov.in/